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Governance

Our Vision of the Future We envision a future in which the Company is trusted for its lofty ethics and solid governance and develops a sustainable society for the future based on diverse co-creation.

FY2022				
Main Initiatives	KPIs	Review	Assessment	Targets
Priority Activity Thorough compliance and risk management				
Share high ethical standards and ensure compliance	Quantitative Serious compliance violations: 0 cases	0 cases	○	Establish a compliance infrastructure with solid integrity and address the following
Continuously enhance initiatives on compliance as a company that continues to be trusted	Quantitative Participation in Companywide compliance training: 100%	99.1%	△	<ul style="list-style-type: none"> Appropriately comply with relevant laws and regulations Continuously strengthen Groupwide cooperation to establish a foundation of corporate ethics
Corporate culture for maintaining and improving business ethics	Quantitative Percentage of employees reporting that their workplace has an open atmosphere: 97%	Average process response rate for related questions: 95.8%	△	<ul style="list-style-type: none"> Foster an open and transparent corporate culture Foster a new workstyle of integrity based on hybrid work
Continuously upgrade the risk management structure	Qualitative Promote Companywide risk management	<ul style="list-style-type: none"> Held Business Risk Management Committee meetings (twice) and subcommittee meetings (12 times) Submitted a quarterly report to the Executive Council (4 times) 	○	Designate and focus on geopolitical risk, information security, and corporate governance as key risks for FY2023



FY2023	
Main Initiatives	KPIs
Share high ethical standards and ensure compliance	Quantitative Serious compliance violations: 0 cases
Corporate culture for maintaining and improving business ethics	Quantitative Percentage of employees reporting that their workplace has an open atmosphere: 97%
Continuously upgrade the risk management structure	Qualitative Promote Companywide risk management

Achievement levels based on self-assessment ○: Achieved △: Partially achieved ×: Unachieved

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FY2022				
Main Initiatives	KPIs	Review	Assessment	Targets
Priority Activity Enhanced value chain partnerships				
Collaborate with suppliers to ensure thorough CSR and green procurement	Quantitative Response to SAQs (self-risk assessment surveys): 100%	Response: 100% Changed to conducting SAQs and strengthened partnerships by developing a scheme to conduct direct dialogue with suppliers	○	<ul style="list-style-type: none"> ● Striving for global standard supplier management, promote the dissemination of the Procurement Policy and Supply Chain Sustainability Promotion Guidelines, deepen mutual understanding through direct dialogue and briefing sessions, and work together with suppliers to promote initiatives ● The NTT Group plans to expand Scope 3 of "NTT Green Innovation toward 2040," and we therefore will promote understanding and the efforts of our business partners to reduce greenhouse gas emissions
	Quantitative Checks on procurement status of high-risk suppliers: 100%	100% implemented in all cases below <ul style="list-style-type: none"> ● Direct dialogue with key suppliers to confirm the status of their sustainability initiatives: 5 companies ● Held individual meetings with 16 companies to exchange opinions on CO₂ reduction 	○	
	Quantitative Corrective response to suppliers associated with risk: 100%	<ul style="list-style-type: none"> ● Briefing sessions for major suppliers in conjunction with the start of EcoVadis evaluations: approx. 120 companies ● Directly with manufacturers affected by the semiconductor shortage, regularly negotiated to continue production 	○	
	Quantitative Percentage of direct dialogue with key suppliers conducted: 100%		○	
Enhance stakeholder engagement	Qualitative Dialogue with stakeholders and response to their requests	<ul style="list-style-type: none"> ● Conducted dialogue with experts on the promotion of corporate citizenship, using pro bono activities as a subject (in March) ● Conducted dialogue with customers on sustainability in general through SAQ and by other means. 	○	Strengthen dialogue with all stakeholders, not just customers, on solutions to social issues
Priority Activity Continuously strengthening information security				
Continuously reinforce security management	Quantitative Number of serious security incidents: 0 Qualitative Conduct system audits and information security audits, implement security measures, and enhance the management structure	<ul style="list-style-type: none"> ● Number of serious security incidents: 0 ● Completed introduction of EDR and NDR as measures against unauthorized access ● Held Security Committee meetings (4 times) to strengthen security governance ● Conducted an information security survey targeting seven NTT Communications organizations and two NTT Communications Group companies 	○	Work to improve IT governance by automating/improving efficiency/advancement of security operations and unifying IT/OT asset management

FY2023	
Main Initiatives	KPIs
Collaborate with suppliers to ensure thorough sustainability and green procurement	Quantitative Percentage of direct dialogue with key suppliers conducted: 100%
Enhance stakeholder engagement	Qualitative Dialogue with stakeholders and response to their requests
Continuously reinforce security management	Quantitative Number of serious incidents involving external cyber attacks: 0 Qualitative Conduct system audits and information security audits, implement security measures, and enhance the management structure

Achievement levels based on self-assessment ○: Achieved △: Partially achieved ×: Unachieved



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Society



Environment



Human Resources



Governance

Independent Assurance Statement

Corporate Information

FY2022					FY2023	
Main Initiatives	KPIs	Review	Assessment	Targets	Main Initiatives	KPIs
Appropriately manage personal information	Quantitative Serious incidents of personal information leakage: 0 cases	Serious incidents of personal information leakage: 0 cases ● Organized and integrated personal information-related regulations to unify and clarify the management organization for personal information and simplify content from the user's perspective ● Introduced the Privacy Impact Assessment (PIA) system to facilitate appropriate use of data	○	Further establish effective lifecycle management through the centralized understanding of personal information by placing personal information control ledgers online, appropriately deleting personal information scattered in shared folders, and continuously monitoring management status within the Company	—	—

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