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NTT Communications Group Sustainability

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 - KPIs, Targets, and Outcome of Activities
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Our Vision of the Future

We envision a future in which the Company is trusted for its lofty ethics and solid governance and develops a sustainable society for the future based on diverse co-creation.



FY2023			
Main Initiatives	KPIs	Review	Assessment
Priority Activity Thorough compliance and risk management			
Share high ethical standards and ensure compliance	Quantitative Serious compliance violations: 0 cases	0 cases	○
Corporate culture for maintaining and improving business ethics	Quantitative Percentage of employees reporting that their workplace has an open atmosphere: 97%	Average positive response rate for related questions: 95.9%	△
Continuously upgrade the risk management structure	Qualitative Promote Companywide risk management	<ul style="list-style-type: none"> ● Held Business Risk Management Committee meetings (twice) and subcommittee meetings (12 times) ● Submitted a quarterly report to the Executive Council (4 times) 	○
Priority Activity Enhanced value chain partnerships			
Collaborate with suppliers to ensure thorough sustainability and green procurement	Quantitative Percentage of direct dialogue with key suppliers conducted: 100%	<ul style="list-style-type: none"> ● Direct dialogue: 5 companies (100%) ● SAQ: 14 companies (100%) 	○
Enhance stakeholder engagement	Qualitative Dialogue with stakeholders and response to their requests	<ul style="list-style-type: none"> ● Developed dialogue with customers on sustainability in general through SAQ and by other means 	○

FY2024	
Main Initiatives	KPIs
Share high ethical standards and ensure compliance	Quantitative Serious compliance violations: 0 cases
Corporate culture for maintaining and improving business ethics	Quantitative Percentage of employees reporting that their workplace has an open atmosphere: 97%
Continuously upgrade the risk management structure	Qualitative Promote Companywide risk management
Collaborate with suppliers to ensure thorough sustainability and green procurement	Qualitative Percentage of direct dialogue with suppliers requiring improvement requests: 100%
Enhance stakeholder engagement	Quantitative New Increase, from the previous fiscal year, opportunities for dialogue with a wide range of stakeholders, including NGOs/NPOs and local communities

Achievement levels based on self-assessment ○: Achieved △: Partially achieved x: Unachieved



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Main Initiatives	KPIs	Review	Assessment

Priority Activity | Continuously strengthening information security

Continuously reinforce security management	<p>Quantitative</p> <p>Number of serious incidents involving external attacks: 0</p>	<ul style="list-style-type: none"> ● Number of serious security incidents: 0 ● Completed the introduction of UEBA in addition to EDR/NDR as a measure against unauthorized access to the Company network ● Promoted the automation and efficiency of security operations through the introduction of tools ● Held Security Committee meetings to strengthen IT/ security governance for IT/OT asset management and internal fraud measures ● Conducted an information security survey targeting seven NTT Communications organizations and two NTT Communications Group companies 	○
	<p>Qualitative</p> <p>Conduct system audits and information security audits, implement security measures, and enhance the management structure</p>		

FY2024	
Main Initiatives	KPIs

Continuously reinforce security management	<p>Quantitative New</p> <p>Number of serious incidents involving cyberattacks : 0</p>
	<p>Quantitative New</p> <p>Serious incidents of personal information leakage : 0</p>

Achievement levels based on self-assessment ○: Achieved △: Partially achieved x: Unachieved