



# NTT Communications CSR

## Our Goals: Multifaceted Contributions to a Sustainable Future and Value Creation



Having created the Fundamental CSR Policy as a concept to be shared by all NTT Communications Group employees, we promote CSR activities throughout the entire Group. Continuing to contribute to the development of a sustainable society and creating value for society naturally requires companies to anticipate economic, social and environmental circumstances while attempting to mitigate any negative effects. Based on such an awareness of the issues, from 2015 to 2016 we updated the Fundamental CSR Policy in association with a reassessment of the priority issues (materiality) on a Groupwide basis.

### CSR Concept Fundamental CSR Policy

As a partner that links the present to the future, the NTT Communications Group contributes to the realization of a safe, comfortable and abundant society by working to solve social issues and create new value for society on a global scale through ICT.

#### ■ NTT Communications Group's Fundamental CSR Policy



### Contributions to Society

We shall contribute to the resolution of social issues in Japan and overseas through the development and provision of innovative ICT, while providing highly reliable services for the sustained development of society.

As a group of companies that provides key infrastructure that supports society and protects our lifestyles, we shall provide secure environments for communications that are fortified against cybersecurity threats and resilient to natural disasters.



### Contributions to the Global Environment

We shall endeavor to solve environmental problems on a global scale through initiatives to use ICT to reduce the impact of society on the environment, while lightening the environmental burden of our business activities as a Group.



### Respect for Human Resources

We shall create work environments that invigorate each and every employee, while respecting the diversity of our employees and other stakeholders. Moreover, we shall contribute to the creation of an abundant society by changing ourselves for the better and seeking to break free from our own limitations.



### Continuous Strengthening of Corporate Governance

While valuing opportunities to communicate with all our stakeholders, we shall contribute to the sustainable development of society by engaging in business with high ethical standards and respect for human rights.

### Establishment of Priority Activities in Line with Fundamental Policy

Having decided on the medium-term targets and guidelines to steadily disseminate and put into practice the Fundamental CSR Policy, NTT Communications has been stipulating CSR Priority Activities based on an analysis of their importance and deploying PDCA activities since 2011. Specifically, in line with the four priority areas tied in with the Fundamental CSR Policy, NTT Communications set CSR Indexes as specific targets and worked on continuous improvements.

For the revisions implemented in fiscal 2015, we made reference to a variety of guidance and a number of initiatives, such as the UN Global Compact and Sustainable Development Goals (SDGs), ISO 26000, GRI Guidelines, and question themes received from research companies, and conducted reviews with external experts. Since fiscal 2016, we have been implementing activities that are in line with the new indexes.

For the content of and our achievements in each priority area, please refer to each section of this expanded version of our CSR report.



### As a Member of the NTT Group Promoting CSR throughout the Entire Group

In recent years, there have been strong demands made for a commitment to a sustainable society on a global scale. These demands include the adoption of the SDGs at the United Nations and the Paris Agreement by the 21st Conference of the Parties (COP21).

Given these circumstances, each NTT Group company revised the NTT Group CSR Priority Activities that represent key issues (materiality) to promote unified CSR and formulated the NTT Group CSR Charter in May 2016.

Based on the revised NTT Group CSR Charter, the NTT Communications Group is engaged in resolving social issues on an ongoing and Groupwide basis.



### NTT Group CSR Committee

In fiscal 2015, the NTT Group established the NTT Group CSR Committee, which is chaired by the NTT Group CSR Committee chairman (a representative director and senior executive vice president), comprises the chief CSR executives (senior executive vice presidents, executive vice presidents) from the eight main NTT Group companies, and works for the adoption of CSR management across the Group.

### Participation in NTT Group CSR Conferences

Working to deepen employee CSR awareness by sharing on a Groupwide basis the NTT Group's best practice CSR-related measures, NTT Communications has held the NTT Group CSR Conference since fiscal 2013 with the aim of giving consideration to the forms CSR and social responsibility should take in the years to come.

In fiscal 2016, NTT Communications announced one domestic best practice measure and was awarded the Grand Prize at the NTT Group CSR Awards.

### Supporting UN SDGs as the NTT Group

In fiscal 2016, the NTT Group announced its support for the UN's SDGs. Consequently, we will also be promoting efforts to contribute to SDGs as a member of the NTT Group from fiscal 2016 onward. Specifically, we started to add SDGs when reforming the CSR Priority Activities implemented in fiscal 2016. Currently, especially with regard to the way we contribute by taking advantage of our business characteristics, we are continuing to look for solutions with external experts.



### Continuous Verification of Activities Summary of Priority Activities with Experts

Fiscal 2016 was the first fiscal year in which activities were in line with the new Priority Activities. As mentioned above, we also continued to verify further contributions to the UN SDGs. On this basis, we summarized the results of activities with external experts from the spring to the summer of 2017.

Specifically, we firstly examined the fiscal targets and results for each of the Priority Activities and received opinions from stakeholders' viewpoints with regard to the activities from fiscal 2017 onward. At the same time, with regard to the efforts that are in line with the UN SDGs, we first of all identify the "SDGs that give consideration to priority initiatives." We then examined the possibility of adding to the quantitative and qualitative targets. Going forward, on the basis of these results, we will extract the "business cases (pilot programs) that are closely related to SDGs" for each priority area, and in its position as the hub the CSR Committee will gauge effectiveness. We will give consideration to adding to qualitative and quantitative targets from fiscal 2018 onwards

#### Meeting of external experts and CSR practitioners that took place in August 2017



[External Experts and Specialists Who Participated]  
Kaori Kuroda  
Executive Director CSO Network Japan  
(Coordination)  
Tsuyoshi Izume  
Senior Director Cross Insight, Inc.